



April 26, 2010

SHAKTI

Re: Client: American Express  
Reference Number:  
Our File Number:  
Balance Due: \$1,145.56

Dear SHAKTI :

This correspondence will serve to confirm that our client, American Express, has authorized our office to accept payment in the amount of \$500.00 as settlement in full of the above referenced matter. The settlement is contingent upon receiving your payment on or before 4/30/10. If payment is not received by said date, then this arrangement is null and void. Upon verification that the item has cleared, the matter will be closed and no further action will be taken. We are not obligated to renew this offer.

Should you have any additional questions, please feel free to contact our office. Thank you for your cooperation in resolving this matter.  
Sincerely,

~~THIS HAS BEEN SENT TO YOU~~ BY A COLLECTION AGENCY. THIS IS AN ATTEMPT TO COLLECT A DEBT ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

Customer Signature: X \_\_\_\_\_

CORPORATE HEADQUARTERS  
555 St. Charles Drive, Suite 100  
Thousand Oaks, California 91320  
Phone: 805.379.8500  
Fax: 805.379.8530